

Employer/Group	Benefits/Eligibility, Claim Status, Paid By:	UM-Prior Authorization If SHO is the UM Vendor in this column, then SHO is responsible for Case Management	Timely Filing Limit	Mail Claims to	Medical PPO Network Mental Health/Substance Abuse MH/SA Network	Dental Network	Pharmacy	Vision
Absolute Dental Effective 1/1/2025 Term effective 1/1/26	UMR 800-826-9781 www.UMR.com	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas: 800-873-5791 Fax 702-304-7411, 800-288-2294	12 months	UMR PO Box 211762 Eagan, MN 55121 EDI Payer ID #39026	Sierra Health-Care Options- Southern Nevada United Healthcare Choice Plus: Northern Nevada and Outside Nevada MH/SA EAP, UM BHO 800-280-2782 MH/SA UM BHO 800-873-2246	Cygnus Rx 877-589-2955	Lincoln Financial 888-628-4824 www.lincolnfinancial.com	
Arroweye Solutions, Inc. Effective 9/1/22 Term 9/1/2025	UMR number: 800-826-9781 (member) 877-233-1800 (providers)	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR PO Box 30541, Salt Lake City, UT 84130-0541 EDI Payer ID #39026	Sierra Health-Care Options, Inside Las Vegas 702-242-7840 Outside of Las Vegas Choice Plus MH/SA EAP, UM BHO 800-280-2782 MH/SA UM BHO 800-873-2246 OPTIL Las Vegas: 702-305-7358 CORE Network n.t., Resolving properties on Choice Plus Health Services Coalition Hospital Network MH/SA BHO in Las Vegas: 702-84-1484 Optum Optum Behavioral Health outside of Las Vegas 800-208-8613	MettLife - Dental/Vision 800-638-5433 for providers	Optum Rx 877-559-2955	MettLife 800-638-5433
Caesars Entertainment Re-Effective 1/1/2024	UMR 800-208-8613	Sierra Health-Care Options Nevada 702-242-7340, 800-873-5791 CARE UM - Population outside Nevada 888-494-4502 Fax 702-304-7411	12 months	UMR PO Box 30541, Salt Lake City, UT 84130-0541 EDI Payer ID #39026	Sierra Health-Care Options 702-242-7840 LHC Choice Plus - outside of Las Vegas, out of network if used in Las Vegas, LHC Choice Plus in NMV Health Services Coalition Hospital Network Outside of Las Vegas & Travel - LHC Choice Plus PPO. MH/SA EAP, UM BHO 800-280-2782 MH/SA UM BHO 800-873-2246 Teladoc	MettLife 800-438-6288	Cognex Rx 469-598-2251	MettLife 800-390-5433
City of Henderson	Health/Eligibility Benefits: Eff 1/1/2020 - Termined 1/1/2023 Effective 1/1/2023 - UMR 800-826-9781 www.UMR.com	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas: 800-873-5791 Fax 702-304-7411	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 EDI # 39026	Sierra Health-Care Options Inside Las Vegas 702-242-7840 Outside Las Vegas 800-698-4828 Northern Nevada Health Network Health Services Coalition Hospital Network Outside of Las Vegas & Travel - LHC Choice Plus PPO. MH/SA EAP, UM BHO 800-280-2782 MH/SA UM BHO 800-873-2246 Teladoc	Sierra Health-Care Options Inside Las Vegas 702-242-7840 Outside Las Vegas 800-698-4828	Cigna Signa Number 800-918-8309 Pharmacy 800-922-1557 Rx BIN: 00368 Rx PCN: 44 Rx GRP: 94MSCH	Vision Service Plan 888-361-9618
City of North Las Vegas Effective 1/1/2022	UMR 1-800-826-9781 www.UMR.com	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR PO BOX 211762 Eagan, MN 55121 EDI Payer ID# 39026	Sierra Health-Care Options Inside Las Vegas 702-242-7840 LHC Choice Plus - outside of Las Vegas, out of network if used in Las Vegas, LHC Choice Plus in NMV Health Services Coalition Hospital Network Teladoc MH/SA UM EAP - BHO 844-563-7126	Aetna 800-487-5553	OptumRx 877-589-2955 Teladoc/Teladoc 1-800-835-2382 Pharmacist only 800-824-0988	Vision Service Plan 800-877-7126
City of Reno Effective 1/1/2024	UMR 1-800-826-9781 www.UMR.com	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas: 800-873-5791 Fax 702-304-7411	12 months	UMR PO BOX 30541 Salt Lake City, UT 84130-0541 EDI Payer ID# 39026	LHC Choice Plus MH/SA Optum Behavioral Health 800-826-9781	UMR Dental TPA, LHC Dental Network 800-826-9781	VyChe 24/7 Member Services 800-687-0707 Mail Order Pharmacy - 800-687-8629 www.VyCheMembers.com	Vision Service Plan 800-877-7195
Clark County Employees Self-Funded Effective 1/1/2020	UMR Effective 1/1/2022 1-800-395-7069 www.UMR.com	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas: 800-873-5791 Fax 702-304-7411	12 months	UMR PO BOX 211762 Eagan, MN 55121 EDI Payer ID# 39026	Sierra Health-Care Options Inside Las Vegas 702-242-7840 Outside 800-698-4828 Northern Nevada Health Network Health Services Coalition Hospital Network Outside of Nevada & Travel - Access to LHC Choice Plus PPO. MH/SA BHO, UM SHD 800-873-2246 MH/SA EAP ComPsych 844-833-4771	PPO - LHC Dental EPO- SHD Dental Network 800-698-4828 Call UM 1-800-395-7069	Health Health Solutions, LLC 855-473-4504 PCN = HNT BIN = 610502 Rx Group = CCN	Eyemed 888-854-0882
Dignity Health Effective 1/1/2017 Term 1/1/26	UMR Members: 866-868-2701	UMR 866-868-2701	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 EDI Payer ID# 39026	Sierra Health-Care Options Northern Nevada Health Network Inside Las Vegas: 702-242-7840 Outside Las Vegas: 800-698-4828 MH/SA EAP BHO: 855-475-4747 MH/SA BHO 844-853-7126 UMSA - UM CARE 866-868-2701	Delta Dental PPO Cigna Dental CHMO Contact CommonSpirit Health Benefits Contact Center: 855-475-4747	Capital RX Rx BIN: 611790 Rx PCN: COMM Rx GRP: ALDZ PHONE: 844-306-6901	Contact Common Spirit Health Benefits 855-475-4747
Golden Entertainment Effective 1/1/23	UMR 800-207-3172	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas: 800-873-5791 702-304-7411 fax or 800-288-2294	12 months	UMR P.O. Box 30541 Salt Lake City, UT 84130-0541 EDI Payer ID #39026	Southern Nevada - Sierra Health-Care Options 702-242-7840 or 800-698-4828 LHC Choice Plus: Northern Nevada and Out of Area Teladoc MH/SA BHO 702-364-1484 or 800-873-2246	Truist Dental 800-521-2651 (deltadentalna.com)	Health 888-333-2757 FidelityHealth NewCNC	Vision Service Plan 800-877-7126
Golden Nugget - Las Vegas UMR (formerly Flarew Health-Wasale)	UMR (formerly Flarew Health-Wasale) 888-300-2580	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas P.O. Box 211762 Eagan, MN 55121	12 months	UMR (formerly Flarew Health-Wasale) P.O. Box 211762 Eagan, MN 55121	Sierra Health-Care Options Inside Las Vegas 702-242-7840 Outside Las Vegas 800-698-4828 Northern Nevada Health Network MH/SA EAP LHC WORKS 888-238-7829	MettLife Dental	Optum Rx PHONE: 888-869-4600 or 702-869-4600	Vision Service Plan 800-877-7126
Nevada H.A.N.D., Inc.	UMR 800-826-9781	Sierra Health-Care Options Prior Auth 702-242-7340 or 800-873-5791	12 months	UMR P.O. Box 30541 Salt Lake City, UT 84130-054 EDI Payer ID #39026	Southern Nevada - Sierra Health-Care Options 702-242-7840 Health Services Coalition Outside Southern Nevada - LHC Choice Plus MH/SA EAP Healthy Day 877-680-3212 Caring Healthcare MH/SA UM BHO 702-364-1484 OR 800-873-2246	Aetna 1-800-487-5553	WellRx 800-479-2000	Clear Vision 800-999-5411
HR NEVADA, LLC Term Effective 1/1/25	UMR 877-233-1800	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 702-304-7411 fax or 800-288-2294	12 months	UMR P.O. Box 30541 Salt Lake City, UT 84130-0541 EDI Payer ID #39026	Sierra Health-Care Options Inside Las Vegas 702-242-7840 or 800-698-4828 Northern Nevada and Outside Nevada - United Healthcare Options Behavioral Health-Harmony Healthcare (Northern & Southern Nevada) 702-255-6000, outside Las Vegas 800-362-4874	Liberty Dental 888-352-7924	CygnusRx 855-524-0381	Eyemed 866-935-3633
Las Vegas Metropolitan Police Department Employee Health and Welfare Trust	UMR Eligibility call Las Vegas UMR at: for LVMPD: 702-413-1701 Privileges: 866-868-4295 Members: 866-868-1395	Sierra Health-Care Options Inside Las Vegas 702-240-5330 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR PO Box 211762 Eagan, MN 55121 EDI Payer ID #39026	Sierra Health-Care Options Inside Las Vegas 702-242-7840 Outside Las Vegas 800-698-4828 Northern Nevada Health Network Health Services Coalition Hospital Network Teladoc LHC Options PPO for Travel & residing outside of NV MH/SA EAP, UM BHO 800-873-2246	Delta Dental (Effective 1/1/2020) 1-800-521-2651 www.deltadentalna.com/hmpd	Mediquest 888-512-5620 Rx Bin: 00368 Rx PCN: ASDRCEL Rx GRP: LVMPD SPECIALLY DRUGS Specialty Drugs on Medical and PBN go through PharmHealth 1-877-689-7772. SHC UM BHO does prior auth on these items.	LHC Vision 800-638-5433
Las Vegas Sands Corp.	UMR (formerly Flarew Health-Wasale) 800-207-3172	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR (formerly Flarew Health-Wasale) P.O. Box 30541 Salt Lake City, UT 84130-0541 Claims EDI 39026	Sierra Health-Care Options Inside Las Vegas 702-242-7840 Outside Las Vegas 800-698-4828 Northern Nevada Health Network Teladoc Effective 1/1/2026 Effective 1/1/2024 Hospital & Surgical Network, contact UMR Exclusively with Steinberg Diagnostic Flat Film X-Rays in Physician Office setting allowed outside SCNV. MH/SA EAP and UM 844-563-7126 Harmony 800-363-4874 for in-ppl UM	Liberty Dental 888-421-1129	Rx Benefits 800-834-8334	Vision Service Plan 800-877-7126
WHSmith North America (aka Marshall Road Group) Effective 1/1/2022	UMR 800-826-9781 www.UMR.com	Sierra Health-Care Options Inside Las Vegas 702-242-7340 SHO in NMV: NMV will use Choice Plus only. Some members reside outside of NV and will use LHC Choice Plus.	12 months	UMR PO Box 211762 Eagan, MN 55121 EDI Payer ID #39026	Sierra Health-Care Options www.lincolndentalna.com Inside Las Vegas 702-242-7840 SHO in NMV: NMV will use Choice Plus only. Some members reside outside of NV and will use LHC Choice Plus MH/SA BHO, UM BHO 844-563-7126 EAP Contact UMR. MH/SA in-P-P: Harmony 800-363-4874	LHC Dental 877-616-3596	CygnusRx Teladoc/Teladoc	Contact UMR 800-826-9781
MGM Resorts	UMR 877-563-0722	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 EDI Payer ID #39026	12 months	UMR PO Box 211762 Eagan, MN 55121 EDI Payer ID #39026	Sierra Health-Care Options 702-242-7840, 800-698-4828 Northern Nevada Health Network Living/Traveling outside Nevada- UnitedHealthCare Options Health Services Coalition Hospital Network Exclusive Lab CPL, No Copey. Exclusive for Toxicology. Quest B10 Copey. Exclusive SDMI for radiology. For list of diagnostic services, contact UMR. MH/SA EAP, UM Harmony Healthcare 800-363-4874	Cigna 800-246-0607 mycigna.com	Optum Rx Index 002947	Eyemed 855-793-1108
P3 Health Partners Inc. Effective 1/1/2024	UMR 800-826-9781 www.UMR.com	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791	12 months	UMR PO Box 211762 Eagan, MN 55121 EDI Payer ID #39026	Sierra Health-Care Options in Las Vegas, 702-242-7840, LHC Choice Plus outside Las Vegas Teladoc MH/SA BHO Southern NV, Optum Behavioral Health outside Southern NV. EAP Lincoln Financial Grp 888-628-4824	Unum 888-400-9104	Optum Rx 877-559-2955	Unum 888-673-3054

