

Employer/Group	Benefits/Eligibility, Claim Status, Paid By:	UM-Prior Authorization If SHO is the UM Vendor in this column, then SHO is responsible for Case Management	Timely Filing Limit	Mail Claims to	Medical PPO Network Mental Health/Substance Abuse MH/SA Network	Dental Network	Pharmacy	Vision
Absolute Dental Effective 1/1/2025 Term effective 1/1/26	UMR 800-826-9781 www.UMR.com	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas: 800-873-5791 Fax 702-304-7411, 800-288-2294	12 months	UMR PO Box 211762 Eagan, MN 55121 EDI Payer ID #39026	Sierra Health-Care Options- Southern Nevada United Healthcare Choice Plus- Northern Nevada and Outside Nevada MH/SA EAP, UM BHO 800-288-2782 MH/SA UM BHO 800-873-2246	Cytum Rx 877-559-2955	Lincoln Financial 888-628-4824 www.lincolnfinancial.com	
Arroweye Solutions, Inc. Effective 9/1/22 Term 9/1/2025	UMR number: 800-826-9781 (member) 877-233-1800 (providers)	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR PO Box 30541, Salt Lake City, UT 84130-0541 EDI Payer ID #39026	Sierra Health-Care Options, Inside Las Vegas 702-242-7840 Outside of Las Vegas Choice Plus MH/SA EAP, UM BHO 800-288-2782 MH/SA UM BHO 800-873-2246 CORE Network n.t., Resolving properties on Choice Plus Health Services Coalition Hospital Network MH/SA BHO in Las Vegas, 702-304-1484 Optum Optum Behavioral Health outside of Las Vegas 800-208-8613	MettLife - Dental/Vision 800-638-5433 for providers	Optum Rx 877-559-2955	MettLife 800-638-5433
Caesars Entertainment Re-Effective 1/1/2024	UMR 800-208-8613	Sierra Health-Care Options Nevada 702-242-7340, 800-873-5791 CARE UM - Population outside Nevada 888-688-4502 Fax 702-304-7411	12 months	UMR PO Box 211762 Eagan, MN 55121 EDI Payer ID #39026	Sierra Health-Care Options 702-242-7840 LHC Choice Plus - outside of Las Vegas, out of network if used in Las Vegas, LHC Choice Plus in NMV Health Services Coalition Hospital Network Outside of Nevada & Travel - LHC Choice Plus PPO. MH/SA EAP, UM BHO 800-288-2782 MH/SA UM BHO 800-873-2246 Teladoc	MettLife 800-438-6288	Cephas Rx 469-598-2251	MettLife 800-330-5433
City of Henderson	HealthChoice benefits: Eff 1/1/2020 - Terminated 1/1/2023 Effective 1/1/2023 - UMR 800-826-9781 www.UMR.com	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas: 800-873-5791 Fax 702-304-7411	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 EDI # 39026	Sierra Health-Care Options Inside Las Vegas 702-242-7840 Outside Las Vegas 800-698-4828 Northern Nevada Health Network Health Services Coalition Hospital Network Outside of Las Vegas & Travel - LHC Choice Plus PPO. MH/SA EAP, UM BHO 800-288-2782 MH/SA UM BHO 800-873-2246 Teladoc	Sierra Health-Care Options Inside Las Vegas 702-242-7840 Outside Las Vegas 800-698-4828	Express Scripts Member 800-918-8309 Pharmacy 800-922-1557 Rx BIN: 00368 Rx PCN: 44 Rx GRP: 9488COH	Vision Service Plan 888-361-9618
City of North Las Vegas Effective 1/1/2022	UMR 1-800-826-9781 www.UMR.com	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR PO BOX 211762 Eagan, MN 55121 EDI Payer ID# 39026	Sierra Health-Care Options Inside Las Vegas 702-242-7840 LHC Choice Plus - outside of Las Vegas, out of network if used in Las Vegas, LHC Choice Plus in NMV Health Services Coalition Hospital Network Teladoc MH/SA UM EAP - BHO 844-563-7126	Ameritas 800-487-5553	MedImpact 888-788-2949 Rx Bin: 00368 Teladoc/Teladoc: 1-800-835-2862	Vision Service Plan 800-877-7126
City of Reno Effective 1/1/2024	UMR 1-800-826-9781 www.UMR.com	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas: 800-873-5791 Fax 702-304-7411	12 months	UMR PO BOX 30541 Salt Lake City, UT 84130-0541 EDI Payer ID# 39026	LHC Choice Plus MH/SA Optum Behavioral Health 800-826-9781	UMR Dental TPA, LHC Dental Network 800-826-9781	VitalOne 24/7 Member Services 800-687-0707 Mail Order Pharmacy - 800-687-8029 www.VitalOneMembers.com	Vision Service Plan 800-877-7195
Clark County Employees Self-Funded Effective 1/1/2020	UMR Effective 1/1/2022 1-800-395-7069 www.UMR.com	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas: 800-873-5791 Fax 702-304-7411	12 months	UMR PO BOX 211762 Eagan, MN 55121 EDI Payer ID# 39026	Sierra Health-Care Options Inside Las Vegas 702-242-7840 Outside 800-698-4828 Northern Nevada Health Network Health Services Coalition Hospital Network Outside of Nevada & Travel - Access to LHC Choice Plus PPO. MH/SA BHO, UM SHO 800-873-2246 MH/SA EAP ComPsych 844-835-8771	PPO - LHC Dental EPO- SHO Dental Network 800-698-4828 Call UMR 1-800-395-7069	Health Health Solutions, LLC 855-473-4504 PCN = HNT BIN = 610502 Rx Group = CCN	Eyemed 888-854-0882
Dignity Health Effective 1/1/2017 Term 1/1/26	UMR Members: 866-868-2701	866-868-2701	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 EDI Payer ID# 39026	Sierra Health-Care Options Northern Nevada Health Network Inside Las Vegas: 702-242-7840 Outside Las Vegas: 800-698-4828 MH/SA EAP BHO: 855-475-4507 MH/SA BHO 844-853-7126 UMR - LMR CARE 866-868-2701	Delta Dental PPO Delta Dental CHMO Contact CommonSpirit Health Benefits Contact Center: 855-475-4747	Capital RX Rx BIN: 611790 Rx PCN: COMM Rx GRP: ALD2 PHONE: 844-326-6901	Contact Common Spirit Health Benefits 855-475-4747
Golden Entertainment Effective 1/1/23	UMR 800-207-3172	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas: 800-873-5791 702-304-7411 fax or 800-288-2294	12 months	UMR PO Box 30541 Salt Lake City, UT 84130-0541 EDI Payer ID #39026	Southern Nevada - Sierra Health-Care Options 702-242-7840 or 800-698-4828 LHC Choice Plus - Northern Nevada and Out of Area Teladoc MH/SA BHO 702-364-1484 or 800-873-2246	Truist Dental 800-521-2651 (deltadentalna.com)	Health 888-333-2757 FidelityHealth NewCNA	Vision Service Plan 800-877-7195
Golden Nugget - Las Vegas	UMR (Formerly Flarew Health-Waukee) 888-300-2580	Sierra Health-Care Options Health Waukee P.O. Box 211762 Eagan, MN 55121 Outside Las Vegas	12 months	UMR (Formerly Flarew Health Waukee) P.O. Box 211762 Eagan, MN 55121	Sierra Health-Care Options Inside Las Vegas 702-242-7840 Outside Las Vegas 800-698-4828 Northern Nevada Health Network MH/SA EAP LHC WORKS 888-239-7829	MettLife Dental	Cytum Rx PHONE: 888-869-4600 or 702-889-4600	Vision Service Plan 800-877-7195
Nevada H.A.N.D., Inc.	UMR 800-826-9781	Sierra Health-Care Options Prior Auth 702-242-7340 or 800-873-5791	12 months	UMR P.O. Box 30541 Salt Lake City, UT 84130-054 EDI Payer ID #39026	Southern Nevada - Sierra HealthCare Options 702-242-7840 Health Services Coalition Outside Southern Nevada - LHC Choice Plus MH/SA EAP Healthy Day 877-680-3212 Casualty Healthcare MH/SA UM BHO 702-364-1484 OR 800-873-2246	Ameritas 1-800-487-5553	WellSky 800-479-2000	Casus Vision 800-999-5411
HR NEVADA, LLC Term Effective 1/1/25	UMR 877-233-1800	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 702-304-7411 fax or 800-288-2294	12 months	UMR P.O. Box 30541 Salt Lake City, UT 84130-0541 EDI Payer ID #39026	Sierra Health-Care Options Inside Las Vegas 702-242-7840 or 800-698-4828 Northern Nevada and Outside Nevada - United Healthcare Options Behavioral Health- Harmony Healthcare (Northern & Southern Nevada) 702-255-6000, outside Las Vegas 800-363-8874	Liberty Dental 888-352-7924	CyberRx 855-524-0381	Eyemed 866-555-3633
Las Vegas Metropolitan Police Department Employee Health and Welfare Trust	UMR Eligibility call Las Vegas UMR ofc for LVMPD: 702-413-1701 Providers: 866-868-4295 Members: 866-868-1395	Sierra Health-Care Options Inside Las Vegas 702-240-5330 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR PO Box 211762 Eagan, MN 55121 EDI Payer ID #39026	Sierra Health-Care Options Inside Las Vegas 702-242-7840 Outside Las Vegas 800-698-4828 Northern Nevada Health Network Health Services Coalition Hospital Network Teladoc LHC Options PPO for Travel & residing outside of NV MH/SA EAP, UM BHO 800-873-2246	Delta Dental (Effective 1/1/2020) 1-800-521-2651 www.deltadentalna.com/hmpd	APP 800-455-1285 Rx Bin: 012882 Rx PCN: RPP - Rx GRP: KT021 SPECIALLY DRUGS Specialty Drugs on Medical and PBN go through PharmHealth 1-877-869-7773. SHC UM will also prior auth on these items.	LHC Vision 800-638-5433
Las Vegas Sands Corp.	UMR (Formerly Flarew Health Waukee) 800-207-3172	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	UMR (Formerly Flarew Health Waukee) P.O. Box 30541 Salt Lake City, UT 84130-0541 Claims EDI 39026	Sierra Health-Care Options Inside Las Vegas 702-242-7840 Outside Las Vegas 800-698-4828 Northern Nevada Health Network Teladoc Effective 1/1/2026 *Effective 1/1/2024* Hospital & Surgical Network, contact UMR Exclusively with Steinberg Diagnostic Flat Film X-Rays in Physician Office setting allowed outside SCNV. MH/SA EAP and UM 844-563-7126 Harmony 800-363-8874 for in-ppl UMR	Liberty Dental 888-401-1129	Rx Benefits 800-834-8334	Vision Service Plan 800-877-7126
WHSmith North America (aka Marshall Road Group) Effective 1/1/2022	UMR 800-826-9781 www.UMR.com	Sierra Health-Care Options Inside Las Vegas 702-242-7340 SHO is SHM - NMV will use Choice Plus only. Some members reside outside of NV and will use LHC Choice Plus.	12 months	UMR PO Box 211762 Eagan, MN 55121 EDI Payer ID #39026	Sierra Health-Care Options www.lincolnfinancial.com Inside Las Vegas 702-242-7840 SHO is SHM - NMV will use Choice Plus only. Some members reside outside of NV and will use LHC Choice Plus MH/SA BHO, UM BHO 844-563-7126 EAP Contact UMR. MH/SA in-P - Harmony 800-363-8874	LHC Dental 877-856-3596	CyberRx Teladoc/Teladoc	Contact UMR 800-826-9781
MGM Resorts	UMR 877-563-0722	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791	12 months	UMR PO Box 211762 Eagan, MN 55121 EDI Payer ID #39026	Sierra Health-Care Options 702-242-7840, 800-698-4828 Northern Nevada Health Network Living/Traveling outside Nevada - UnitedHealthCare Options Health Services Coalition Hospital Network Exclusive Lab CPL, No Cappy. Exclusive for Toxicology, Quest B10 Cappy. Exclusive SDNM for radiology. For list of diagnostic services, contact UMR. MH/SA EAP, LHM Harmony Healthcare 800-363-8874	Cigna 800-246-0607 mycigna.com	Carpus/LucyRx Index 020385	Eyemed 855-793-1108
P3 Health Partners Inc. Effective 1/1/2024	UMR 800-826-9781 www.UMR.com	Sierra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791	12 months	UMR PO Box 211762 Eagan, MN 55121 EDI Payer ID #39026	Sierra Health-Care Options in Las Vegas, 702-242-7840, LHC Choice Plus outside Las Vegas Teladoc MH/SA BHO Southern NV, Optum Behavioral Health outside Southern NV. EAP Lincoln Financial Corp 888-628-4824	Unum 888-400-9104	Cytum Rx 877-559-2955	Unum 888-673-3054

*Plan includes fully insured and self-funded UMR options. See the member ID card for details.

