

Employer/Group	Benefits/Eligibility, Claim Status, Paid By:	UM-Prior Authorization If SHO is the UM Vendor in this column, then SHO is responsible for Case Management.	Timely Filing Limit	Mail Claims to	Medical PPO Network Mental Health/Substance Abuse MHSA Network
Absolute Dental Effective 1/1/2025 Term effective 1/1/26	JBR 800-826-9781	Serra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411, 800-288-2284	12 months	JBR PO Box 35541 Las Vegas, NV 89133 EDI Payer ID #39026	Serra Health-Care Options Southern Nevada United Healthcare Choice Plus Northern Nevada and Outside Nevada MHSA EAP, UM BHD 800-288-2782 MHSA UM BHD 800-873-5791
Arroweye Solutions, Inc. Effective 9/1/22 Term 9/1/2025	Self-Paid: 800-826-9781 (members) 877-233-1800 (providers)	Serra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	JBR PO Box 35541, Salt Lake City, UT 84130-0541 EDI Payer ID #39026	Serra Health-Care Options Inside Las Vegas 702-242-7340 Outside of Las Vegas Choice Plus MHSA EAP, UM BHD 800-288-2782 MHSA UM BHD 800-873-5791
Caesars Entertainment Re-Effective 1/1/2024	JBR 800-288-8813	Serra Health-Care Options Nevada 702-242-7340, 800-873-5791 CARE (MI - Population outside Nevada 866-494-4502 Fax 702-304-7411	12 months	JBR PO Box 211782 Eugen, MN 55121 EDI Payer ID #39026	Optum Network in IL Renewing properties on Choice Plus Health Services Coalition Hospital Network MHSA BHD in Las Vegas, 702-242-7340 Optum Behavioral Health outside of Las Vegas 800-288-4613
City of Henderson	Healthcare Benefits EBF 1/1/2025 - Terminated 1/1/2023 Effective 1/1/2023-UMR 800-884-0793 www.UMR.com	Serra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	JBR PO Box 35541 Salt Lake City, UT 84130-0541 EDI # 39026	Serra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-884-0828 Northern Nevada Health Network Health Services Coalition Hospital Network Outside of Las Vegas & Travel - LHC Choice Plus PPO, MHSA EAP, UM BHD 800-288-2782 MHSA UM BHD 800-873-2246 Teladoc
City of North Las Vegas Effective 1/1/2022	JBR 1-800-826-8781 www.UMR.com	Serra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	JBR PO BOX 211782 Eugen, MN 55121 EDI Payer ID# 39026	Serra Health-Care Options Inside Las Vegas 702-242-7340 LHC Choice Plus - outside of Las Vegas, not of network if used in Las Vegas, LHC Choice Plus in NV Health Services Coalition Hospital Network Teladoc MHSA UM EAP - BHD 844-652-7125
City of Reno Effective 1/1/2024	JBR 1-800-826-8781 www.UMR.com	Serra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	JBR PO BOX 35541 Salt Lake City, UT 84130-0541 EDI Payer ID# 39026	LHC Choice Plus MHSA Optum Behavioral Health 800-826-8781
Clark County Employees Self-Funded Effective 1/1/2020	JBR Effective 1/1/2022 1-800-365-7395 www.UMR.com	Serra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	JBR PO BOX 211782 Eugen, MN 55121 EDI Payer ID# 39026	Serra Health-Care Options Inside Las Vegas 702-242-7340 Outside 800-884-0828 Northern Nevada Health Network Health Services Coalition Hospital Network Outside of Nevada & Travel - Access to LHC Choice Plus PPO MHSA BHD, UM BHD 800-873-2246 MHSA EAP ComPsych 844-619-4771
Dignity Health Effective 1/1/2017 Term 1/1/26 Members: 866-868-2701	JBR	JBR 866-868-2701	12 months	JBR PO Box 35541 Salt Lake City, UT 84130-0541 EDI Payer ID# 39026	Serra Health-Care Options Northern Nevada Health Network Inside Las Vegas: 702-242-7340 Outside Las Vegas: 800-884-0828 MHSA EAP BHD: 855-475-4747 MHSA BHD 844-652-7126 MHSA UM - UMR CARE 866-868-2701 UnitedHealthcare - UnitedHealthcare
Golden Entertainment Effective 1/1/23	JBR 800-287-3172	Serra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 800-364-7411 Fax or 800-288-2284	12 months	JBR P.O. Box 35541 Salt Lake City, UT 84130-0541 EDI Payer ID #39026	20-242-7340 or 800-884-0828 LHC Choice Plus - Northern Nevada and Out of Area Teladoc MHSA BHD 702-242-7340 or 800-873-5791
Golden Nugget - Las Vegas	JBR (Formerly Flannery Health/Waasau) 866-300-2380	Serra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas	12 months	JBR (Formerly Flannery Health/Waasau) P.O. Box 211782 Eugen, MN 55121	Serra Health-Care Options Health/Waasau Inside Las Vegas 702-242-7340 Outside Las Vegas 800-884-0828 Northern Nevada Health Network MHSA EAP LHC Network 800-826-8781 Southern Nevada - Serra Health-Care Options 702-242-7340
Nevada H.A.N.D., Inc.	JBR 800-826-8781	Serra Health-Care Options Prior Auth 702-242-7340 or 800-873-5791	12 months	JBR P.O. Box 35541 Salt Lake City, UT 84130-054 EDI Payer ID #39026	Health Services Coalition Outside Southern Nevada - LHC Choice Plus MHSA EAP HealthyPay 877-588-5212 Curative Healthcare MHSA UM BHD 702-242-7340 or 800-873-5791
HR NEVADA, LLC Term Effective 1/1/25	JBR 877-233-1800	Serra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 702-304-7411 - fax or 800-288-2284	12 months	JBR P.O. Box 35541 Salt Lake City, UT 84130-0541 EDI Payer ID #39026	Serra Health-Care Options Inside Las Vegas 702-242-7340 or 800-884-0828 Northern Nevada and Outside Nevada - United Healthcare Options Behavioral Health - Harmony Healthcare (Southern & Southern Nevada) 702-242-7340, outside Las Vegas 800-884-0828
Las Vegas Metropolitan Police Department Employee Health and Welfare Trust	JBR Eligibility call Las Vegas UMR etc. for LVMPO 702-413-1701 Providers: 866-868-4295 Members: 866-868-1395	Serra Health-Care Options Inside Las Vegas 702-240-1520 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	JBR PO Box 211782 Eugen, MN 55121 EDI Payer ID #39026	Serra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-884-0828 Northern Nevada Health Network Health Services Coalition Hospital Network Teladoc LHC Options PPO for Travel & resending outside of NV MHSA EAP, UM BHD 800-873-2246
Las Vegas Sands Corp.	JBR (Formerly Flannery Health/Waasau) 800-287-3172	Serra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791 Fax 702-304-7411	12 months	JBR (Formerly Flannery Health/Waasau) P.O. Box 35541 Salt Lake City, UT 84130-0541 Claims EDI 39026	Serra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-884-0828 Northern Nevada Health Network Teladoc Effective 1/1/2026 Teladoc 1/1/2014 Hospital & Surgical Network, contact UMR Exclusively with Stenberg Diagnostic-Fat Film X-Rays in Physician clinic setting allowed outside SDMA MHSA EAP and UM 844-652-7126 Harmony 800-365-4274 for in-ppt/UM
WHS/Smith North America (aka Marshall Road Group) Effective 1/1/2022	JBR 800-826-8781 www.UMR.com	Serra Health-Care Options Inside Las Vegas 702-242-7340 SHO in SDV: MMV will use Choice Plus only. Some members reside outside of NV and use LHC Choice Plus.	12 months	JBR PO Box 211782 Eugen, MN 55121 EDI Payer ID #39026	Serra Health-Care Options www.marshallroadgroup.com Inside Las Vegas 702-242-7340 SHO in SDV: MMV will use Choice Plus only. Some members reside outside of NV and use LHC Choice Plus MHSA BHD, UM BHD 844-652-7126 EAP Contact UMR, MHSA N-PL - Harmony 800-365-4274
MGM Resorts *Plan includes fully insured and self-funded UMR options. See the member ID card for details.	JBR 877-681-6722	Serra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791	12 months	JBR PO Box 211782 Eugen, MN 55121 EDI Payer ID #39026	Serra Health-Care Options 702-242-7340, 800-884-0828 Teladoc Northern Nevada Health Network Living/Traveling outside Nevada - UnitedHealthCare Options Health Services Coalition Hospital Network Excludes Lab CPL, No Coverage Exclusive for Toxicology, Quest SIV Carepay Excludes SDM for radiology. For list of diagnostic services, contact UMR MHSA EAP, UM Harmony Healthcare 800-365-4274
P3 Health Partners Inc. Effective 1/1/2024	JBR 800-826-8781 www.UMR.com	Serra Health-Care Options Inside Las Vegas 702-242-7340 Outside Las Vegas 800-873-5791	12 months	JBR PO Box 211782 Eugen, MN 55121 EDI Payer ID #39026	Serra Health-Care Options in Las Vegas, 702-242-7340 LHC Choice Plus Outside Las Vegas Teladoc MHSA BHD Southern NV, Optum Behavioral Health outside Southern NV P3 P3 Nevada Financial Inc. 888.878.8874

