

| Employer/Group                                                             | Benefits/Eligibility, Claim Status, Paid By:                                                                                                   | UM-Prior Authorization If SHO is the UM Vendor in this column, then SHO is responsible for Case Management                                                                | Timely Filing Limit | Mail Claims to                                                                                             | Mental Health/Substance Abuse MH/SA Network                                                                                                                                                                                                                                                                                                                                                                                     | Dental Network                                                                                                                                           | Pharmacy                                                                                                                                                                                                                 | Vision                                                |
|----------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------|
| Absolute Dental<br>Effective 1/1/2025                                      | UMR<br>800-826-9781<br><a href="http://www.UMR.com">www.UMR.com</a>                                                                            | Sierra Health-Care Options<br>Inside Las Vegas 702-242-7340<br>Outside Las Vegas: 800-873-5791<br>Fax 702-304-7411, 800-288-2284                                          | 12 months           | UMR<br>PO Box 30541<br>Salt Lake City, UT 84130-0541<br>EDI Payer ID #39026                                | Sierra Health-Care Options- Southern Nevada<br>United Healthcare Choice Plus- Northern Nevada and Outside Nevada<br>MH/SA EAP, UM BHO 800-288-2292<br>MH/SA UM BHO 800-873-2246                                                                                                                                                                                                                                                 | Optum Rx<br>877-589-2955                                                                                                                                 |                                                                                                                                                                                                                          | Contact UMR                                           |
| Arroweye Solutions, Inc.<br>Effective 9/1/22                               | UMR number: 800-826-9781 (member)<br>877-233-1800 (providers)<br><a href="http://www.UMR.com">www.UMR.com</a>                                  | Sierra Health-Care Options<br>Inside Las Vegas 702-242-7340<br>Outside Las Vegas<br>800-873-5791<br>Fax 702-304-7411                                                      | 12 months           | UMR<br>PO Box 30541,<br>Salt Lake City, UT 84130-0541<br>EDI Payer ID #39026                               | Sierra Health-Care Options, Inside Las Vegas<br>702-242-7840 Outside of Las Vegas Choice Plus<br><br>MH/SA EAP, UM BHO 800-288-2292<br>MH/SA UM BHO 800-873-2246                                                                                                                                                                                                                                                                | MetLife - Dental/Vision 800-638-5433 for providers                                                                                                       | Optum Rx 877-559-2955                                                                                                                                                                                                    | MetLife 800-638-5433                                  |
| Caesars Entertainment<br>Re-Effective 1/1/2024                             | UMR<br>800-209-8613                                                                                                                            | Sierra Health-Care Options<br>Inside Las Vegas 702-242-7340<br>Outside Las Vegas<br>800-873-5791<br>Fax 702-304-7411                                                      | 12 months           | UMR<br>PO Box 30541,<br>Salt Lake City, UT 84130-0541<br>EDI Payer ID #39026                               | Sierra Health-Care Options, Inside Las Vegas<br>702-242-7840<br>CORE Network in L,<br><br>Remaining properties on Choice Plus<br>MH/SA BHO in Las Vegas, 702-364-1484 Optum<br>Optum Behavioral Health outside of Las Vegas<br>800-209-8613                                                                                                                                                                                     | MetLife 800-438-6388                                                                                                                                     | Costco RX 409-598-2251                                                                                                                                                                                                   | MetLife 800-393-5433                                  |
| City of Henderson                                                          | HealthChoice Benefits EFT 1/1/2020- Termed 1/1/2023<br>Effective 1/1/2023- UMR<br>800-826-9781<br><a href="http://www.UMR.com">www.UMR.com</a> | Sierra Health-Care Options<br>Inside Las Vegas 702-242-7340<br>Outside Las Vegas: 800-873-5791<br>Fax 702-304-7411                                                        | 12 months           | UMR<br>PO Box 30541<br>Salt Lake City, UT 84130-0541<br>EDI # 39026                                        | Sierra Health-Care Options<br>Inside Las Vegas 702-242-7840<br>Outside Las Vegas 800-698-4828<br>Northern Nevada Health Network<br>Health Services Coalition Hospital Network<br>Outside of Las Vegas & Travel - LHC Choice Plus PPO.<br>MH/SA EAP, UM BHO 800-288-2292<br>MH/SA UM BHO 800-873-2246                                                                                                                            | Sierra Health-Care Options<br>Inside Las Vegas 702-242-7840<br>Outside Las Vegas 800-698-4828                                                            | Express Scripts Member 800-918-8309<br>Pharmacy 800-922-1557<br>Rx BIN: 00268<br>Rx PCN: AA<br>Rx GRP: 9488COH                                                                                                           | Vision Service Plan 800-367-9618                      |
| City of North Las Vegas<br>Effective 1/1/2022                              | UMR<br>1-800-826-9781<br><a href="http://www.UMR.com">www.UMR.com</a>                                                                          | Sierra Health-Care Options<br>Inside Las Vegas<br>702-242-7340<br>Outside Las Vegas<br>800-873-5791<br>Fax 702-304-7411                                                   | 12 months           | UMR<br>PO BOX 30541<br>Salt Lake City, UT 84130-0541<br>EDI Payer ID# 39026                                | Sierra Health-Care Options<br>Inside Las Vegas 702-242-7840<br>LHC Choice Plus - outside of Las Vegas, out of network if used in Las Vegas, LHC Choice Plus in NV.<br><br>MH/SA UM EAP - BHO 844-563-7126                                                                                                                                                                                                                       | MetLife<br>800-487-5553                                                                                                                                  | OptumRx 877-589-2955<br><br>Telemedicine: TeleDoc 1-800-835-2362<br><br>Pharmacist only 800-824-0988                                                                                                                     | Vision Service Plan 800-877-7126                      |
| City of Reno<br>Effective 1/1/2024                                         | UMR<br>1-800-826-9781<br><a href="http://www.UMR.com">www.UMR.com</a>                                                                          | Sierra Health-Care Options<br>Inside Las Vegas 702-242-7340<br>Outside Las Vegas 800-873-5791<br>Fax 702-304-7411                                                         | 12 months           | UMR<br>PO BOX 30541<br>Salt Lake City, UT 84130-0541<br>EDI Payer ID# 39026                                | LHC Choice Plus<br><br>MH/SA Optum Behavioral Health 800-826-9781                                                                                                                                                                                                                                                                                                                                                               | UMR Dental TPA, LHC Dental Network<br>800-826-9781                                                                                                       | Moxie Plus 800-687-0707                                                                                                                                                                                                  | Vision Service Plan 800-877-7126                      |
| Clark County Employees Self-Funded<br>Effective 1/1/2020                   | UMR<br>Effective 1/1/2022<br>1-800-395-7069<br><a href="http://www.UMR.com">www.UMR.com</a>                                                    | Sierra Health-Care Options<br>Inside Las Vegas 702-242-7340<br>Outside Las Vegas: 800-873-5791<br>Fax 702-304-7411                                                        | 12 months           | UMR<br>PO BOX 30541<br>Salt Lake City, UT 84130-0541<br>EDI Payer ID# 39026                                | Sierra Health-Care Options<br>Inside Las Vegas 702-242-7840 Outside 800-698-4828<br>Northern Nevada Health Network<br>Health Services Coalition Hospital Network<br>Outside of Nevada & Travel - Access to LHC Choice Plus PPO.<br>MH/SA BHO, UM SHD 800-873-2246 MH/SA EAP ComPsych 844-833-4771                                                                                                                               | PPO - Diversified Dental Services<br><a href="http://www.ddivs.com">www.ddivs.com</a><br>EPO- SHD Dental Network 800-698-4828<br>Call UMR 1-800-395-7069 | Wellus Health Solutions, LLC<br>855-473-6504<br>PCN = HLT<br>BIN = 610502<br>Rx Group = CCN                                                                                                                              | Eyemed 866-854-0882                                   |
| Dignity Health<br>Effective 1/1/2017                                       | UMR<br>Members: 866-868-2701                                                                                                                   | UMR<br>866-868-2701                                                                                                                                                       | 12 months           | UMR<br>PO Box 30541<br>Salt Lake City, UT 84130-0541<br>EDI Payer ID# 39026                                | Sierra Health-Care Options<br>Northern Nevada Health Network<br>Inside Las Vegas: 702-242-7840<br>Outside Las Vegas 800-698-4828<br>MH/SA EAP BHO: 855-475-4747 MH/SA BHO 844-563-7126<br>MH/SA - UMR CARE 866-868-2701                                                                                                                                                                                                         | Delta Dental<br>Contact CommonSpirit Health<br>Benefits Contact Center:<br>855-475-4747                                                                  | Capital RX<br>Rx BIN: 611790<br>Rx PCN: COMM<br>Rx GRP: AL02<br>PHONE: 844-306-6901                                                                                                                                      | Contact Common Spirit Health Benefits<br>855-475-4747 |
| Golden Entertainment<br>Effective 1/1/23                                   | UMR<br>800-207-3172                                                                                                                            | Sierra Health-Care Options<br>Inside Las Vegas<br>702-242-7340<br>Outside Las Vegas: 800-873-5791<br>702-304-7411 fax or 800-288-2284                                     | 12 months           | UMR<br>P.O. Box 30541<br>Salt Lake City, UT 84130-0541<br>EDI Payer ID #39026                              | Southern Nevada - Sierra Health-Care Options<br>702-242-7840 or 800-698-4828<br>LHC Choice Plus - Northern Nevada and Out of Area<br>MH/SA BHO 702-364-1484 or 800-873-2246                                                                                                                                                                                                                                                     | Delta Dental<br>800-521-2651 (deltadental.com)                                                                                                           | MetLife<br>866-333-2757<br>FidelityHealth NewCNC                                                                                                                                                                         | Vision Service Plan 800-877-7126                      |
| Golden Nugget - Las Vegas                                                  | UMR (Formerly Flaviu Health-Waukee)<br>866-300-2580                                                                                            | Sierra Health-Care Options<br>Inside Las Vegas<br>702-242-7340<br>Outside Las Vegas                                                                                       | 12 months           | UMR (Formerly Flaviu Health-Waukee)<br>P.O. Box 30541<br>Salt Lake City, UT 84130-0541                     | Sierra Health-Care Options<br>Inside Las Vegas 702-242-7840<br>Outside Las Vegas 800-698-4828<br>Northern Nevada Health Network<br>MH/SA EAP LHC WORKS 888-239-7829                                                                                                                                                                                                                                                             | MetLife Dental                                                                                                                                           | Optum Rx<br>PHONE: 888-869-4600<br>or 702-869-4600                                                                                                                                                                       | Vision Service Plan 800-877-7126                      |
| Nevada H.A.N.D., Inc.                                                      | UMR<br>800-826-9781                                                                                                                            | Sierra Health-Care Options<br>Prior Auth 702-242-7340 or 800-873-5791                                                                                                     | 12 months           | UMR<br>P.O. Box 30541<br>Salt Lake City, UT 84130-054<br>EDI Payer ID #39026                               | Southern Nevada - Sierra Healthcare Options 702-242-7840<br>Health Services Coalition<br>Outside Southern Nevada - LHC Choice Plus<br>MH/SA EAP Healthy Day 877-680-3212 Casualty Healthcare<br>MH/SA UM BHO 702-364-1484 OR 800-873-2246                                                                                                                                                                                       | MetLife<br>1-800-487-5553                                                                                                                                | WellRx<br>800-479-2000                                                                                                                                                                                                   | Clear Vision 800-999-5421                             |
| HR NEVADA, LLC<br>Term 1/1/25                                              | UMR<br>877-233-1800                                                                                                                            | Sierra Health-Care Options<br>Inside Las Vegas<br>702-242-7340<br>Outside Las Vegas<br>800-873-5791<br>702-304-7411 fax or 800-288-2284                                   | 12 months           | UMR<br>P.O. Box 30541<br>Salt Lake City, UT 84130-0541<br>EDI Payer ID #39026                              | Sierra Health-Care Options<br>Inside Las Vegas 702-242-7840 or 800-698-4828<br>Northern Nevada and Outside Nevada - United Healthcare Options<br><br>Behavioral Health- Harmony Healthcare (Northern & Southern Nevada) 702-255-6000, outside Las Vegas 800-363-4874                                                                                                                                                            | Liberty Dental<br>888-352-7924                                                                                                                           | OptumRx<br>855-524-0381                                                                                                                                                                                                  | Eyemed 866-855-3633                                   |
| Las Vegas Metropolitan Police Department Employee Health and Welfare Trust | UMR<br>Eligibility call Las Vegas UMR ofc<br>for LVMPD: 702-413-1701<br><br>Providers: 866-868-4295<br>Members: 866-868-1395                   | Sierra Health-Care Options<br>Inside Las Vegas<br>702-240-5330<br>Outside Las Vegas<br>800-873-5791<br>Fax 702-304-7411                                                   | 12 months           | UMR<br>PO Box 30541<br>Salt Lake City, UT 84130-0541<br>EDI Payer ID #39026                                | Sierra Health-Care Options<br>Inside Las Vegas 702-242-7840<br>Outside Las Vegas 800-698-4828<br>Northern Nevada Health Network<br><br>Health Services Coalition Hospital Network<br>LHC Options PPO for Travel & residing outside of NV<br>MH/SA EAP, UM BHO 800-873-2246                                                                                                                                                      | Delta Dental (Effective 1/1/2020)<br>1-800-521-2651<br><br><a href="http://www.deltadental.com/lvmpd">www.deltadental.com/lvmpd</a>                      | Medicaid 888-512-5650<br>Rx Bin: 00365<br>Rx PCN: ASDRCDL RX GRP: LVMPD<br><br>SPECIALLY DRUGS<br><br>Specialty Drugs on Medical and PBN go through PayHealth 1-877-689-7772. SHC UM BHO does prior auth on these items. | LHC Vision 800-638-5433                               |
| Las Vegas Sands Corp.                                                      | UMR (Formerly Flaviu Health-Waukee)<br>800-207-3172                                                                                            | Sierra Health-Care Options<br>Inside Las Vegas<br>702-242-7340<br>Outside Las Vegas<br>800-873-5791<br>Fax 702-304-7411                                                   | 12 months           | UMR (Formerly Flaviu Health-Waukee)<br>P.O. Box 30541<br>Salt Lake City, UT 84130-0541 Claims<br>EDI 39026 | Sierra Health-Care Options<br>Inside Las Vegas 702-242-7840<br>Outside Las Vegas 800-698-4828 Northern Nevada Health Network<br><br>Effective 1/1/2024<br>Hospital & Surgical Network, contact UMR<br>Exclusively with Quest Laboratory<br>Exclusively with Stereotax Diagnostic Plan Film X-Rays in Physician office setting allowed outside SCMA.<br>MH/SA EAP and UM 844-563-7126<br>Harmony 800-363-4874 for in-patient UMR | Liberty Dental<br>888-421-1128                                                                                                                           | Rx benefits 800-234-8234                                                                                                                                                                                                 | Vision Service Plan 800-877-7126                      |
| Marshall Retail Group<br>Effective 1/1/2022                                | UMR<br>800-826-9781<br><a href="http://www.UMR.com">www.UMR.com</a>                                                                            | Sierra Health-Care Options<br>Inside Las Vegas 702-242-7340<br>SHO is SHC. NMW will use Choice Plus only. Some members reside outside of NV and will use LHC Choice Plus. | 12 months           | UMR<br>PO Box 30541<br>Salt Lake City, UT 84130-0541<br>EDI Payer ID #39026                                | Sierra Health-Care Options<br><a href="http://www.marshallretail.com/options">www.marshallretail.com/options</a><br>Inside Las Vegas 702-242-7840<br>SHC in SNV. NMW will use Choice Plus only. Some members reside outside of NV and will use LHC Choice Plus<br>MH/SA BHO, UM BHO 844-563-7126 EAP Contact UMR.<br>MH/SA In-PL - Harmony 800-363-4874                                                                         | LHC Dental<br>877-656-3596                                                                                                                               | OptumRx<br><br>Telemedicine: TeleDoc                                                                                                                                                                                     | Contact UMR 800-826-9781                              |
| MGM Resorts                                                                | UMR<br>877-561-0722                                                                                                                            | Sierra Health-Care Options<br>Inside Las Vegas<br>702-242-7340<br>Outside Las Vegas<br>800-873-5791                                                                       | 12 months           | UMR<br>PO Box 30541<br>Salt Lake City, UT 84130-0541<br>EDI Payer ID #39026                                | Sierra Health-Care Options 702-242-7840, 800-698-4828<br>Northern Nevada Health Network<br>Living/Traveling outside Nevada- UnitedHealthCare Options Health Services Coalition Hospital Network,<br>Exclusive Lab CPL, No Cray. Exclusive for Toxicology, Quest<br>810 Cray.<br>Exclusive SEMI for radiology. For list of diagnostic services, contact UMR.<br>MH/SA EAP, UM Harmony Healthcare 800-363-4874                    | Cigna 800-248-0607<br>cnyigna.com                                                                                                                        | Optum Rx<br>Publix 005947                                                                                                                                                                                                | Eyemed 855-793-1109                                   |
| P3 Health Partners Inc.<br>Effective 1/1/2024                              | UMR<br>800-826-9781<br><a href="http://www.UMR.com">www.UMR.com</a>                                                                            | Sierra Health-Care Options<br>Inside Las Vegas<br>702-242-7340<br>Outside Las Vegas<br>800-873-5791                                                                       | 12 months           | UMR<br>PO Box 30541<br>Salt Lake City, UT 84130-0541<br>EDI Payer ID #39026                                | Sierra Health-Care Options in Las Vegas: 702-242-7840,<br>LHC Choice Plus Outside Las Vegas<br>MH/SA BHO Southern NV, Optum Behavioral Health outside Southern NV. EAP Lincoln Financial Group 888-429-4824                                                                                                                                                                                                                     | Unum 888-400-8104                                                                                                                                        | Optum Rx 877-559-2955                                                                                                                                                                                                    | Unum 866-679-3054                                     |

