

| Employer/Group                                                                   | Benefits/Eligibility, Claim Status, Paid By:                                                                                                          | UM-Prior Authorization If SHO is the UM Vendor in this column, then SHO is responsible for Case Management                                                                 | Timely Filing Limit | Mail Claims to                                                                                                | Medical PPO Network<br>Mental Health/Substance Abuse MH/SA Network                                                                                                                                                                                                                                                                                                                                                            | Dental Network                                                                                                                                             | Pharmacy                                                                                                                                                                                                                     | Vision                                                |
|----------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|---------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------|
| Absolute Dental<br>Effective 1/1/2025                                            | UMR<br>800-826-9781                                                                                                                                   | Sierra Health-Care Options<br>Inside Las Vegas 702-242-7340<br>Outside Las Vegas: 800-873-5791<br>Fax 702-304-7411, 800-288-2294                                           | 12 months           | UMR<br>PO Box 211762<br>Fajen, MN 55321<br>EDI Payer ID #39026                                                | Sierra Health-Care Options- Southern Nevada<br>United Healthcare Choice Plus- Northern Nevada and Outside Nevada<br>MH/SA EAP, UM BHO 800-288-2292<br>MH/SA UM BHO 800-873-2246                                                                                                                                                                                                                                               |                                                                                                                                                            | Optum Rx<br>877-559-2955                                                                                                                                                                                                     | Contact UMR                                           |
| Arroweye Solutions, Inc.<br>Term 9/1/25                                          | 604 number: 800-826-9781 (member)<br>877-233-1800 (providers)                                                                                         | Sierra Health-Care Options<br>Inside Las Vegas 702-242-7340<br>Outside Las Vegas<br>800-873-5791<br>Fax 702-304-7411                                                       | 12 months           | UMR<br>PO Box 30541,<br>Salt Lake City, UT 84130-0541<br>EDI Payer ID #39026                                  | Sierra Health-Care Options, Inside Las Vegas<br>702-242-7840 Outside of Las Vegas Choice Plus<br><br>MH/SA EAP, UM BHO 800-288-2292<br>MH/SA UM BHO 800-873-2246                                                                                                                                                                                                                                                              | MettLife - Dental/Vision 800-638-5433 for providers                                                                                                        | Optum Rx 877-559-2955                                                                                                                                                                                                        | MettLife 800-638-5433                                 |
| Caesars Entertainment<br>Re-Effective 1/1/2024                                   | UMR<br>800-209-8613                                                                                                                                   | Sierra Health-Care Options<br>Inside Las Vegas 702-242-7340<br>Outside Las Vegas<br>800-873-5791<br>Fax 702-304-7411                                                       | 12 months           | UMR<br>PO Box 30541,<br>Salt Lake City, UT 84130-0541<br>EDI Payer ID #39026                                  | CORE Network is a Health Services Coalition Hospital Network<br>Remaining properties on Choice Plus<br>MH/SA BHO in Las Vegas, 702-364-1484 Optum<br>Optum Behavioral Health outside of Las Vegas<br>800-209-8613                                                                                                                                                                                                             | MettLife 800-438-6388                                                                                                                                      | Cephas RX 469-598-2251                                                                                                                                                                                                       | MettLife 800-330-5433                                 |
| City of Henderson                                                                | HealthChoice benefits: EIT 1/1/2020 - Terminated 1/1/2023<br>Effective 1/1/2023 - UMR<br>800-826-9781<br><a href="http://www.UMR.com">www.UMR.com</a> | Sierra Health-Care Options<br>Inside Las Vegas 702-242-7340<br>Outside Las Vegas: 800-873-5791<br>Fax 702-304-7411                                                         | 12 months           | UMR<br>PO Box 30541<br>Salt Lake City, UT 84130-0541<br>EDI # 39026                                           | Sierra Health-Care Options<br>Inside Las Vegas 702-242-7840<br>Outside Las Vegas 800-698-4828<br>Northern Nevada Health Network<br>Health Services Coalition Hospital Network<br>Outside of Nevada & Travel - UHC Choice Plus PPO.<br>MH/SA EAP, UM BHO 800-288-2292<br>MH/SA UM BHO 800-873-2246                                                                                                                             | Sierra Health-Care Options<br>Inside Las Vegas 702-242-7840<br>Outside Las Vegas 800-698-4828                                                              | Express Scripts Member 800-918-8309<br>Pharmacy 800-922-1557<br>Rx BIN: 02368<br>Rx PCN: 44<br>Rx GRP: 9488COH                                                                                                               | Vision Service Plan 800-361-9618                      |
| City of North Las Vegas<br>Effective 1/1/2022                                    | UMR<br>1-800-826-9781<br><a href="http://www.UMR.com">www.UMR.com</a>                                                                                 | Sierra Health-Care Options<br>Inside Las Vegas 702-242-7340<br>Outside Las Vegas<br>800-873-5791<br>Fax 702-304-7411                                                       | 12 months           | UMR<br>PO BOX 30541<br>Salt Lake City, UT 84130-0541<br>EDI Payer ID# 39026                                   | Sierra Health-Care Options<br>Inside Las Vegas 702-242-7840<br>UHC Choice Plus - outside of Las Vegas, out of network if used in Las Vegas, UHC Choice Plus in NV<br>Health Services Coalition Hospital Network<br>MH/SA UM EAP - BHO 844-563-7126                                                                                                                                                                            | América<br>800-487-5553                                                                                                                                    | OptumRx 877-559-2955<br>Telemedicine: TeleDoc 1-800-835-2362<br>Pharmacist only 800-824-0988                                                                                                                                 | Vision Service Plan 800-877-7126                      |
| City of Reno<br>Effective 1/1/2024                                               | UMR<br>1-800-826-9781<br><a href="http://www.UMR.com">www.UMR.com</a>                                                                                 | Sierra Health-Care Options<br>Inside Las Vegas 702-242-7340<br>Outside Las Vegas 800-873-5791<br>Fax 702-304-7411                                                          | 12 months           | UMR<br>PO BOX 30541<br>Salt Lake City, UT 84130-0541<br>EDI Payer ID# 39026                                   | UHC Choice Plus<br>MH/SA Optum Behavioral Health 800-826-9781                                                                                                                                                                                                                                                                                                                                                                 | UMR Dental TPA, UHC Dental Network<br>800-826-9781                                                                                                         | Maver Plus 800-687-0707                                                                                                                                                                                                      | Vision Service Plan 800-877-7126                      |
| Clark County Employees<br>Self-Funded<br>Effective 1/1/2020                      | UMR<br>Effective 1/1/2022<br>1-800-395-7069<br><a href="http://www.UMR.com">www.UMR.com</a>                                                           | Sierra Health-Care Options<br>Inside Las Vegas 702-242-7340<br>Outside Las Vegas: 800-873-5791<br>Fax 702-304-7411                                                         | 12 months           | UMR<br>PO BOX 30541<br>Salt Lake City, UT 84130-0541<br>EDI Payer ID# 39026                                   | Sierra Health-Care Options<br>Inside Las Vegas 702-242-7840 Outside 800-698-4828<br>Northern Nevada Health Network<br>Health Services Coalition Hospital Network<br>Outside of Nevada & Travel - Access to UHC Choice Plus PPO.<br>MH/SA BHO, UM SHO 800-873-2246 MH/SA EAP ComPsych 844-833-4771                                                                                                                             | PPO - Diversified Dental Services<br><a href="http://www.dtsdps.com">www.dtsdps.com</a><br>EPO- SHO Dental Network 800-698-4828<br>Call UMR 1-800-395-7069 | Wellus Health Solutions, LLC<br>855-473-6504<br>PCN = HLT<br>BIN = 610502<br>Rx Group = CCN                                                                                                                                  | Furnished 866-854-0882                                |
| Dignity Health<br>Effective 1/1/2017                                             | UMR<br>Members: 866-868-2701                                                                                                                          | UMR<br>866-868-2701                                                                                                                                                        | 12 months           | UMR<br>PO Box 30541<br>Salt Lake City, UT 84130-0541<br>EDI Payer ID# 39026                                   | Sierra Health-Care Options<br>Northern Nevada Health Network<br>Inside Las Vegas: 702-242-7840<br>Outside Las Vegas: 800-698-4828<br>MH/SA EAP BHO: 855-475-4747 MH/SA BHO 844-563-7126<br>MH/SA - UMR CARE 866-868-2701                                                                                                                                                                                                      | Delta Dental<br>Contact CommonSpirit Health<br>Benefits Contact Center:<br>855-475-4747                                                                    | Capital RX<br>Rx BIN: 611790<br>Rx PCN: COMM<br>Rx GRP: AL02<br>PHONE: 844-306-6901                                                                                                                                          | Contact Common Spirit Health Benefits<br>855-475-4747 |
| Golden Entertainment<br>Effective 1/1/23                                         | UMR<br>800-207-3172                                                                                                                                   | Sierra Health-Care Options<br>Inside Las Vegas<br>702-242-7340<br>Outside Las Vegas: 800-873-5791<br>702-304-7411 fax or 800-288-2294                                      | 12 months           | UMR<br>P.O. Box 30541<br>Salt Lake City, UT 84130-0541<br>EDI Payer ID #39026                                 | Southern Nevada - Sierra Health-Care Options<br>702-242-7840 or 800-698-4828<br>UHC Choice Plus - Northern Nevada and Out of Area<br>MH/SA BHO 702-364-1484 or 800-873-2246                                                                                                                                                                                                                                                   | Truist Dental<br>800-521-2651 (dentaladvisors.com)                                                                                                         | MetLife<br>888-333-2757<br>Fiduciary: Nevada                                                                                                                                                                                 | Vision Service Plan 800-877-7126                      |
| Golden Nugget - Las Vegas                                                        | UMR (Formerly Flaviu Health-Waukee)<br>866-300-2580                                                                                                   | Sierra Health-Care Options<br>Health Waukee<br>Inside Las Vegas<br>P.O. Box 30541<br>Salt Lake City, UT 84130-0541<br>Outside Las Vegas                                    | 12 months           | UMR (Formerly Flaviu Health Waukee)<br>P.O. Box 30541<br>Salt Lake City, UT 84130-0541<br>EDI Payer ID# 39026 | Sierra Health-Care Options<br>Inside Las Vegas 702-242-7340<br>Outside Las Vegas 800-698-4828<br>Northern Nevada Health Network<br>MH/SA EAP UHC WORKS 888-239-7829                                                                                                                                                                                                                                                           | MettLife Dental                                                                                                                                            | Optum Rx<br>PHONE: 888-689-4600<br>or 702-869-4600                                                                                                                                                                           | Vision Service Plan 800-877-7126                      |
| Nevada H.A.N.D., Inc.                                                            | UMR<br>800-826-9781                                                                                                                                   | Sierra Health-Care Options<br>Prior Auth 702-242-7340 or 800-873-5791<br>Fax 702-304-7411                                                                                  | 12 months           | UMR<br>P.O. Box 30541<br>Salt Lake City, UT 84130-054<br>EDI Payer ID #39026                                  | Southern Nevada - Sierra HealthCare Options 702-242-7840<br>Health Services Coalition Hospital Network<br>Outside Southern Nevada - UHC Choice Plus<br>MH/SA EAP Healthy Day 877-680-3212 Casualty Healthcare<br>MH/SA UM BHO 702-364-1484 OR 800-873-2246                                                                                                                                                                    | América<br>1-800-487-5553                                                                                                                                  | WellRx<br>800-479-2000                                                                                                                                                                                                       | Class Vision 800-999-5411                             |
| HR NEVADA, LLC<br>Term 1/1/25                                                    | UMR<br>877-233-1800                                                                                                                                   | Sierra Health-Care Options<br>Inside Las Vegas<br>702-242-7340<br>Outside Las Vegas<br>800-873-5791<br>702-304-7411 fax or 800-288-2294                                    | 12 months           | UMR<br>PO Box 30541<br>Salt Lake City, UT 84130-0541<br>EDI Payer ID #39026                                   | Sierra Health-Care Options<br>Inside Las Vegas 702-242-7840 or 800-698-4828<br>Northern Nevada and Outside Nevada - United Healthcare Options<br>Behavioral Health- Harmony Healthcare (Northern & Southern Nevada) 702-255-6000, outside Las Vegas 800-363-4874                                                                                                                                                              | Liberty Dental<br>888-352-7924                                                                                                                             | OptumRx<br>855-524-0381                                                                                                                                                                                                      | Furnished 866-555-3633                                |
| Las Vegas Metropolitan Police<br>Department Employee Health and<br>Welfare Trust | UMR<br>Eligibility call Las Vegas UMR office<br>702-240-5330<br>Private: 866-868-4295<br>Members: 866-868-1395                                        | Sierra Health-Care Options<br>Inside Las Vegas<br>702-240-5330<br>Outside Las Vegas<br>800-873-5791<br>Fax 702-304-7411                                                    | 12 months           | UMR<br>PO Box 30541<br>Salt Lake City, UT 84130-0541<br>EDI Payer ID #39026                                   | Sierra Health-Care Options<br>Inside Las Vegas 702-242-7840<br>Outside Las Vegas 800-698-4828<br>Northern Nevada Health Network<br>Health Services Coalition Hospital Network<br>UHC Options PPO for Travel & residing outside of NV<br>MH/SA EAP, UM BHO 800-873-2246                                                                                                                                                        | Delta Dental (Effective 1/1/2020)<br>1-800-521-2651<br><a href="http://www.deltadental.com/hmpd">www.deltadental.com/hmpd</a>                              | Medicaid 888-512-5620<br>Rx Bin: 00365<br>Rx PCN: ASDPCEC Rx GRP: LVW01<br><br>SPECIALLY DRUGS<br>Specialty Drugs on Medical and PBN go through<br>PharmHealth 1-877-689-7772. SHC UM BHO does<br>prior auth on these items. | UHC Vision 800-636-3020                               |
| Las Vegas Sands Corp.                                                            | UMR (Formerly Flaviu Health Waukee)<br>800-207-3172                                                                                                   | Sierra Health-Care Options<br>Inside Las Vegas<br>702-242-7340<br>Outside Las Vegas<br>800-873-5791<br>Fax 702-304-7411                                                    | 12 months           | UMR (Formerly Flaviu Health Waukee)<br>P.O. Box 30541<br>Salt Lake City, UT 84130-0541 Claims<br>EDI 39026    | Sierra Health-Care Options<br>Inside Las Vegas 702-242-7840<br>Outside Las Vegas 800-698-4828 Northern Nevada Health Network<br>Effective 1/1/2024<br>Hospital & Surgical Network, contact UMR<br>Exclusively with Quest Laboratory<br>Exclusively with Stereotax Diagnostic Plan Film & Rays in Physician<br>Office setting allowed outside SCMA.<br>MH/SA EAP and UM 844-563-7126<br>Harmony 800-363-4874 for inpatient UMR | Liberty Dental<br>888-401-1129                                                                                                                             | Rx Benefits 800-834-6341                                                                                                                                                                                                     | Vision Service Plan 800-877-7126                      |
| Marshall Retail Group<br>Effective 1/1/2022                                      | UMR<br>800-826-9781<br><a href="http://www.UMR.com">www.UMR.com</a>                                                                                   | Sierra Health-Care Options<br>Inside Las Vegas 702-242-7340<br>SHO is SHC - NMW will use Choice Plus only. Some members reside outside of NV and will use UHC Choice Plus. | 12 months           | UMR<br>PO Box 30541<br>Salt Lake City, UT 84130-0541<br>EDI Payer ID #39026                                   | <a href="http://www.marshallretailgroup.com">www.marshallretailgroup.com</a><br>Inside Las Vegas 702-242-7840<br>SHO in SNV - NMW will use Choice Plus only. Some members reside outside of NV and will use UHC Choice Plus<br>MH/SA BHO, UM BHO 844-563-7126 EAP Contact UMR.<br>MH/SA In-PL - Harmony 800-363-4874                                                                                                          | UHC Dental<br>877-656-3596                                                                                                                                 | OptumRx<br><br>Telemedicine: TeleDoc                                                                                                                                                                                         | Contact UMR 800-826-9781                              |
| MGM Resorts                                                                      | UMR<br>877-561-0722                                                                                                                                   | Sierra Health-Care Options<br>Inside Las Vegas<br>702-242-7340<br>Outside Las Vegas<br>800-873-5791                                                                        | 12 months           | UMR<br>PO Box 30541<br>Salt Lake City, UT 84130-0541<br>EDI Payer ID #39026                                   | Sierra Health-Care Options 702-242-7840, 800-698-4828<br>Northern Nevada Health Network<br>Living/Traveling outside Nevada - UnitedHealthCare Options<br>Health Services Coalition Hospital Network<br>Exclusive Lab CPL, No Copy, Exclusive for Toxicology, Quest<br>810 Copy<br>Exclusive SEMI for radiology. For list of diagnostic services, contact UMR.<br>MH/SA EAP, UM Harmony Healthcare 800-363-4874                | Cigna 800-246-5907<br>cnyigna.com                                                                                                                          | Optum Rx<br>Public 005947                                                                                                                                                                                                    | Furnished 855-791-1109                                |
| P3 Health Partners Inc.<br>Effective 1/1/2024                                    | UMR<br>800-826-9781<br><a href="http://www.UMR.com">www.UMR.com</a>                                                                                   | Sierra Health-Care Options<br>Inside Las Vegas<br>702-242-7340<br>Outside Las Vegas<br>800-873-5791                                                                        | 12 months           | UMR<br>PO Box 30541<br>Salt Lake City, UT 84130-0541<br>EDI Payer ID #39026                                   | Sierra Health-Care Options in Las Vegas: 702-242-7840,<br>UHC Choice Plus Outside Las Vegas<br>MH/SA BHO Southern NV, Optum Behavioral Health outside<br>Southern NV. EAP Lincoln Financial Grp 888-429-4824                                                                                                                                                                                                                  | Unum 888-400-5104                                                                                                                                          | Optum Rx 877-559-2955                                                                                                                                                                                                        | Unum 888-679-3054                                     |

